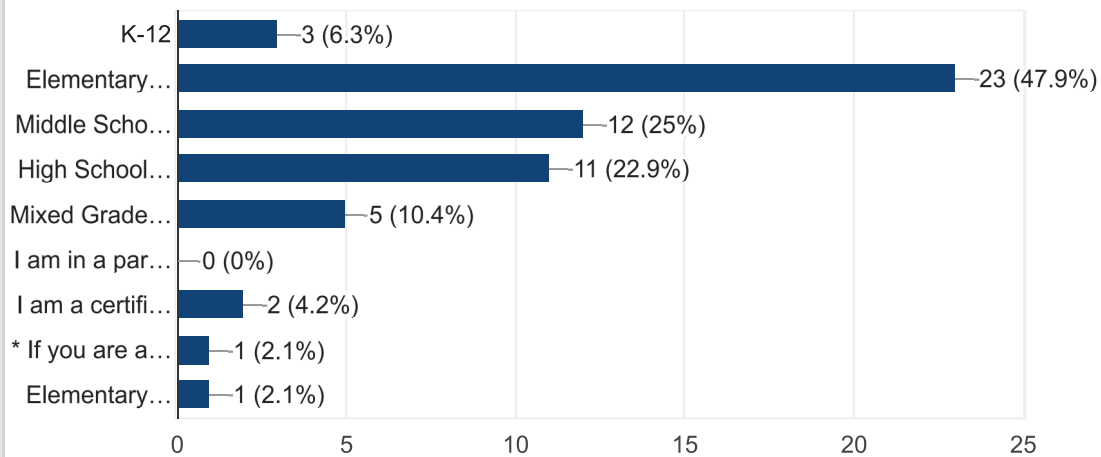


# Erie 1 BOCES SLS Annual Membership Survey

48 responses

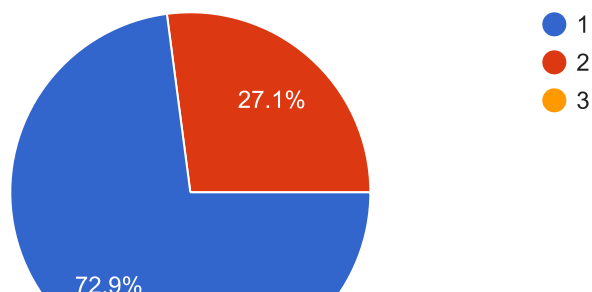
In general, what grade level do you work with? [Please check all that apply]

48 responses



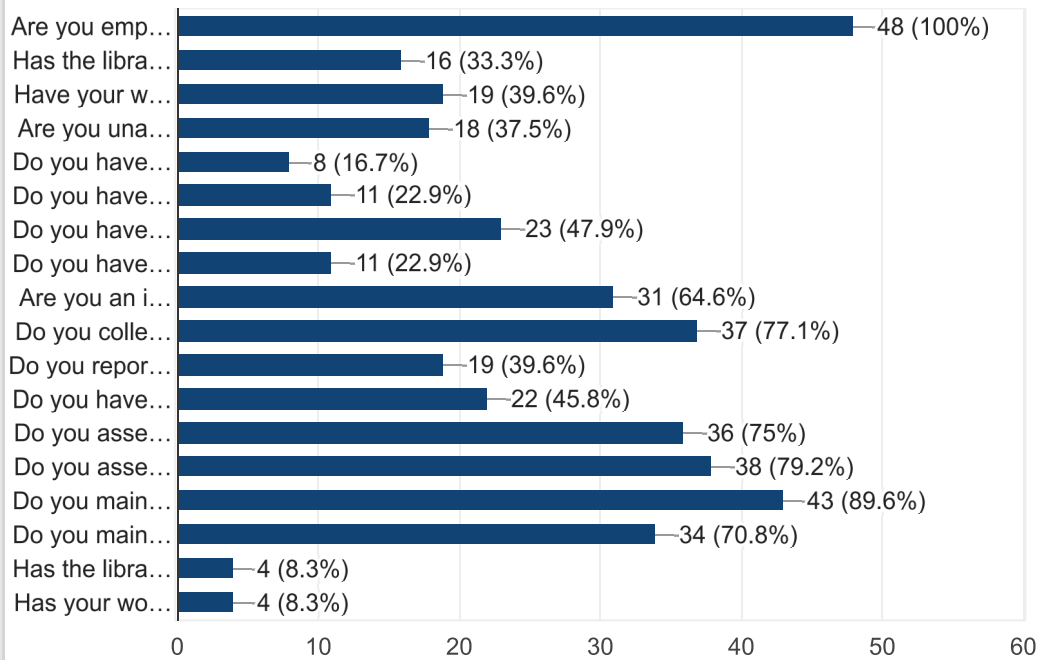
How many schools buildings do you serve as the librarian?

48 responses



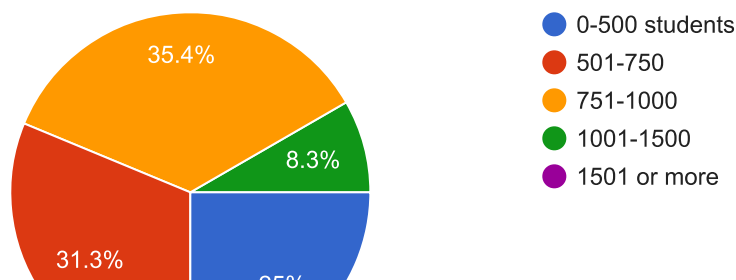
Please answer the following question about staffing, program and instruction: [Please check if your answer is yes]

48 responses



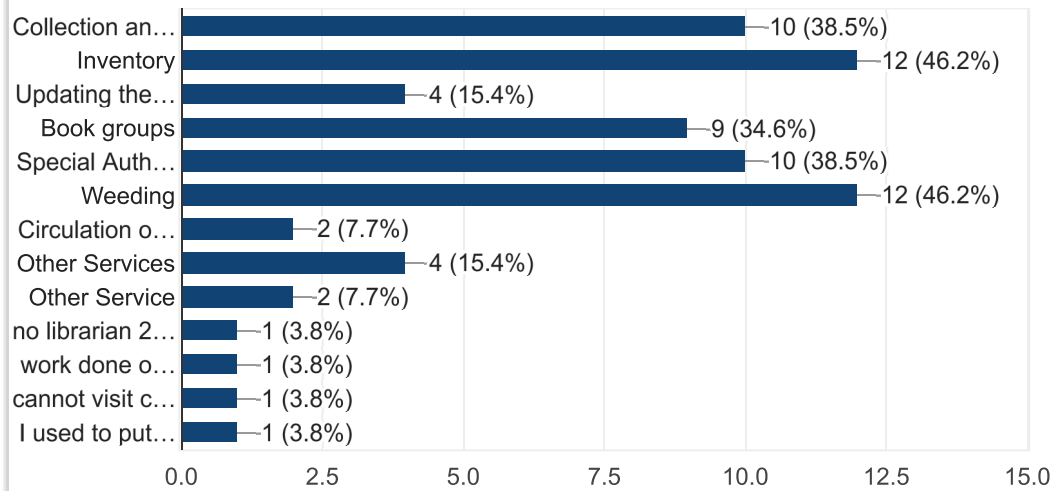
In general, what is the total student population that you serve?

48 responses



### Have you had to eliminate any of the following services due to reduction of support staff or time? [Please check all that apply]

26 responses



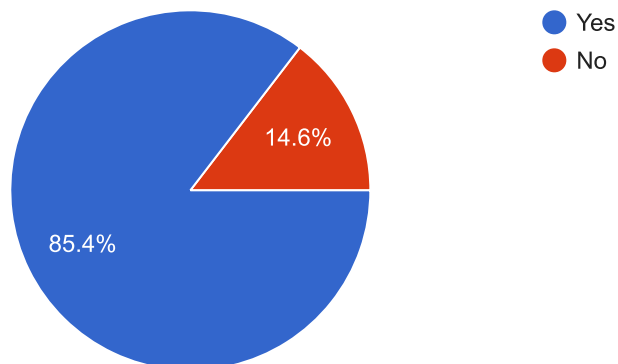
### Please describe the level of library funding:

48 responses



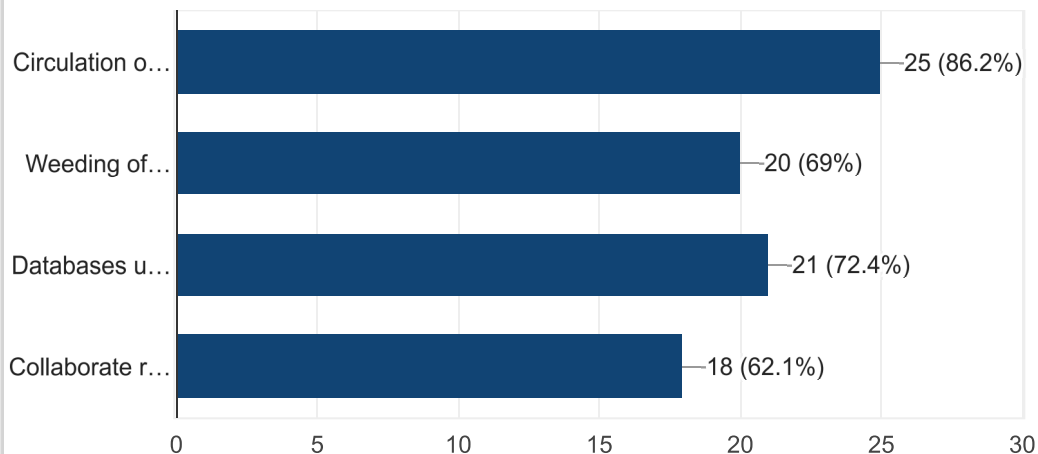
### Do you actively participate in interlibrary loaning [ILL] thru the union catalog?

48 responses



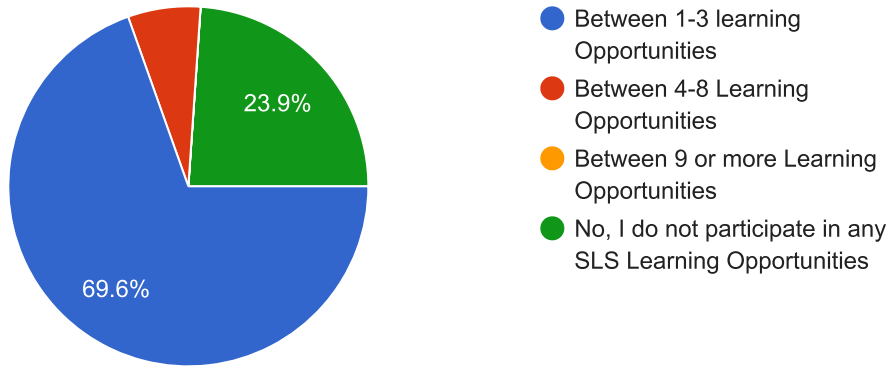
### Do you regularly report the following statistics to your building or district administration or BOE: [Please check all that apply]

29 responses



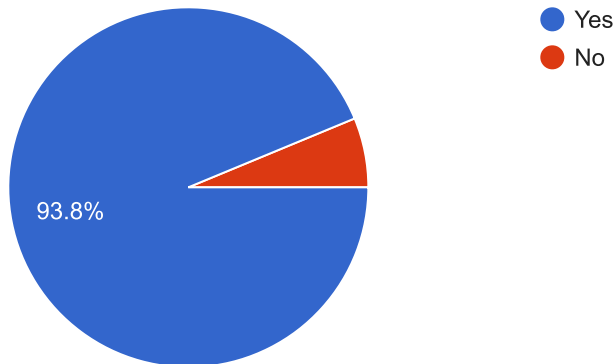
### Have you attended any Erie 1 SLS hosted professional learning opportunities this year? [This includes on-site at Erie 1 Education Campus or any webinar trainings]

46 responses



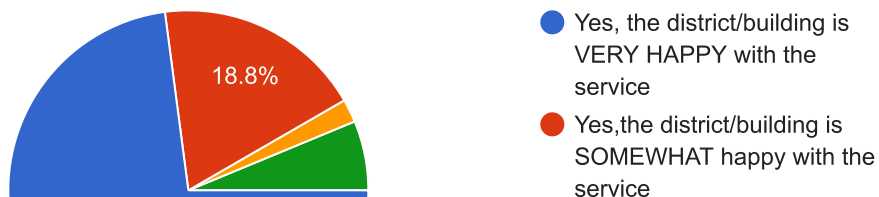
### Does your district or school order online database subscriptions thru the SLS Office?

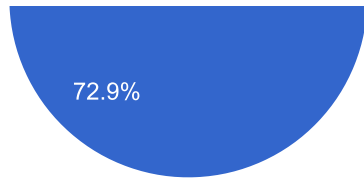
48 responses



### If you answered yes to the question above, please rate your experience.

48 responses

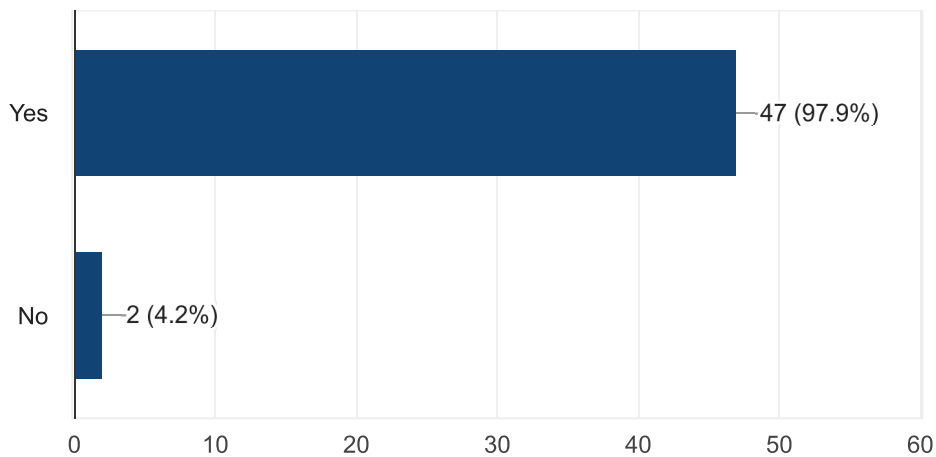




- Yes, however the district/building is NOT PLEASED with the service
- Not Applicable

Do you feel that the SLS Services Team provides the services, resources and assistance you need to perform your role at the district/school?

48 responses



Please use the space below for additional comments

11 responses

Very happy with our SLS team and services.

I am always amazed at how quickly my questions are answered, and if Alicia does not know the answer, she helps me get it! The "customer service" is excellent! You guys rock!

The team is always very helpful and very prompt in their response.

I always receive a quick and helpful response when needed!

I always get my questions answered promptly. As Department Chair for the Library Department, your help and guidance is very important. I do not have clerical help and have to do it all.

Our Follett support team is 2nd to none.

I feel well supported and greatly appreciate the quality of service we receive from the SLS team :)

Alicia is great at tracking down vendors for information if I can't get them to respond. She also great at keeping me in the loop with district contacts. Lynda is wonderful with assisting me in non-traditional ILL matters. If she doesn't know an answer she will find out and get back to me in a timely manner.

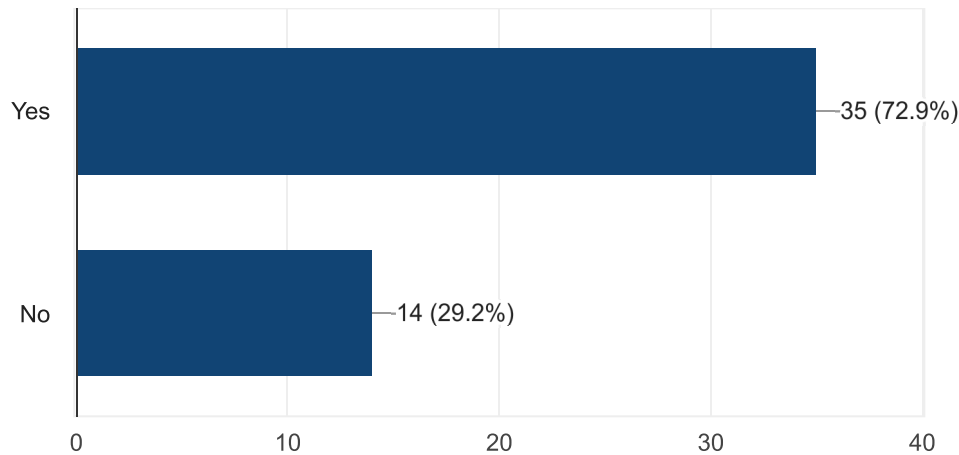
The E1B SLS services are invaluable!

Always available to help when needed.

It doesn't make sense for me to report inter-district loans to SLS-SLS is in no way handling any portion of this transaction so why should SLS track my numbers which creates additional work for me.

## Does your district participate in the Library Automation CoSer?

48 responses



If you answered yes to the question above and would like to provide additional feedback, please use the space below.

6 responses

Library Automation team is amazing in their support and response time.

The automation staff is the best! Super quick and helpful.

I always get updates and vital information from both Patti Labrenz and Beth Wargo

Patty and her colleagues that support Destiny are wonderful!!!

We would like to participate.

The responses from the Follett team at the SLS is so much faster than any response I could get from my technology department. I always go to Patty, Patrick or Beth first and then contact District if they are unable to resolve the problem.

## Please use the space below to share any additional thoughts and /or concerns in general for the Erie 1 Library Services Team.

11 responses

Thank you SLS team. Congratulations and good luck to Kathy! I look forward to my role as Comm Coordinator again next year. :)

I really wish we would get a CoSer for OverDrive.

Thank you for asking about the current status of the library program at my school. Without an aide and being split between two buildings, I have become increasingly limited in what I can accomplish. It is sad that the children are not receiving the support that they ask for (and deserve) and it is frustrating that very few people even realize the impact that the budget cuts have had on the library program.

Totally enjoyed the Book Whisper and creative seminars like this.

The Erie 1 Library Services Team does a great job. They know all the answers and if they don't, they find out and get back to you within a short time frame. Thank you for all you do to help the library run smoothly!

I appreciate all the team does, especially offering the professional development opportunities

I can't say enough about the team - especially Alicia. They are always quick to help and guide and provide resources. Thank you!

Helpful, enthusiastic, knowledgeable. :)

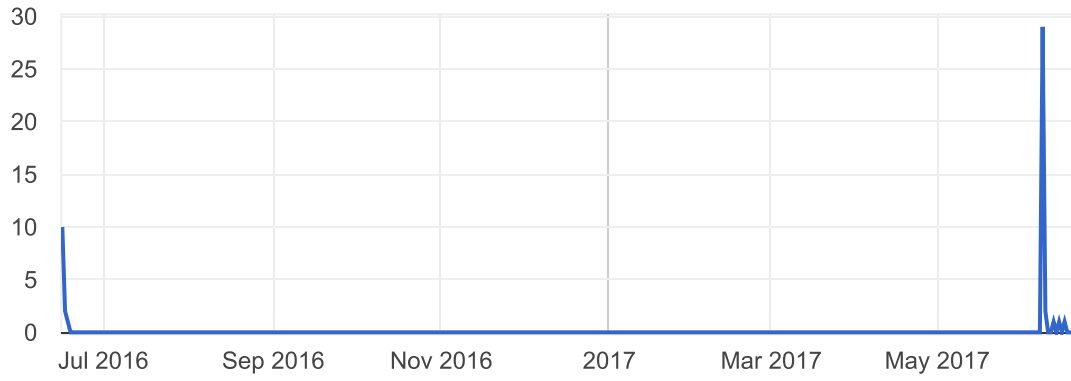
I would gain the most professionally from outstanding professional training. Unfortunately the majority of the training I have attended has not been useful or well done.

My main contact with E1B is Mandarin support. Todd and Gary are lifelines for me.

Keep up the good work! Everyone at the SLS is very pleasant to talk to and extremely helpful. I know that if they don't have the answer, they will be able to get it for me quickly.



### Number of daily responses



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